

Data protection policy

The website [available at www.creditlinks.de and app.creditlinks.de] is provided to you by Credit-Links GmbH ("CreditLinks" or "we"). In the following sections we would like to inform you about the collection and processing of personal data in connection with the use of our website.

Information about the responsible person

Responsible according to Article 4 (7) of the General Data Protection Regulation (DS-GVO) is CreditLinks GmbH, Techquartier, Platz der Einheit 2, 60327 Frankfurt am Main. Further information can be found in the imprint of our website.

Collection and processing of personal data

We collect and process personal and behavioural data in connection with the purely informational use of our website, the use of the contact form and extended services after successful registration. Furthermore, on our website we use cookies to make the use of our services safer, to analyse and to optimize them, all of which is described in a separate section below.

A purely informative visit to our website

The access to our internet pages and the retrieval of data are documented in so-called logfiles. When you visit our website, the browser used on your device automatically sends information to the server of our website. This information is saved in a so-called logfile. The following information is collected automatically and stored until deletion: IP address of the requesting computer, date and time of access, name and URL of the retrieved file, website from which the access is made (referrer URL), used browser and, if applicable, the operating system of your computer as well as the name of your access provider.

The documentation serves in particular systemic and statistical evaluations and helps us to protect against misuse, fraud and unlawful use. However, these log files are stored separately from personal information under a pseudonym and hence, are disconnected from your personal data.

The legal basis for data processing is Art. 6 para. 1 p. 1 lit. f DSGVO. Our legitimate interest follows from the data collection purposes listed above. In no case do we will use data collected to gain further information about you as a person.

Use of the contact form

For questions and inquiries of any kind, we offer you the opportunity to contact us via a form provided on our website. To understand who submitted the request and to be able to answer it, it is necessary to provide your name and a valid e-mail address.

Data processing for the purpose of contacting us is in accordance with Art. 6 para. 1 p. 1 lit. a DSGVO based on your voluntarily granted consent.

The personal data collected by us for the use of the contact form will be deleted after completion of your inquiry.

Use of further services on our website:

After successful registration and setup of a user account, we offer users the opportunity to use further services (the "Service"). To create a user account and to understand who has registered, it is necessary to provide your first and last name, e-mail address, company name, telephone number, and gender.

Personal data collected by us in connection with the registration will be saved and only be deleted upon deletion of your user account.

To implement our offer and fulfil obligations vis-a-vis our customers, we also store and process further personal data of a logged-in user in connection with its use of our Service as follows:

- As with the purely informative use of the website, after successful registration access is documented in so-called logfiles. In order to warrant the desired security and thus the desired functionality of the website, first and last name of the user, company of the user and e-mail address are also stored in these log files.

- Our Service also includes the download of files. With each download of a document, we store first and last name, e-mail address and company as a separate copy of the downloaded document to store the access history of documents and hence, provide the desired functionality of the Service.

- We document technical errors that occur during the use of the Service and store personal data in order to collect necessary information of this error, to forward the information to our developers within the EU and, if possible, to eliminate it.

Data processing for the purpose of registration is in accordance with Art. 6 para. 1 p. 1 lit. a DSGVO based on your voluntarily granted consent. Legal basis for further processing is in accordance with Art. 6 para. 1 p. 1 lit. f DSGVO (legitimate interest).

Cookies

The website operated by CreditLinks GmbH uses so-called cookies. Cookies are small text files stored on your hard disk by the browser you use. This is not software that can penetrate the system of the user and cause damage. Cookies at CreditLinks contain information that do not have any meaning outside the CreditLinks offers. With the help of

cookies, CreditLinks can analyse how users use our website. Some of our cookies will be deleted after the end of the browser session, ie after shut-down of your browser (so-called session cookies). Other cookies remain on your device for a certain period of time and allow us to recognize your browser upon the next visit and to analyse your behaviour (so-called persistent cookies). Session cookies are used to create the desired functionality of the website and to continuously analyse it. Persistent cookies are used to enable us to automatically recognize you when you visit our site again. These cookies are deleted after a defined time.

The legal basis for the use of cookies is Art. 6 para. 1 p. 1 lit. f DSGVO (legitimate interest).

You can set your browser the way that you will be informed about the setting of cookies and individually decide on their acceptance or exclude the acceptance of cookies for specific cases or in general. Help pages of most browsers explain how to set your browser as described above. In addition, you will usually also find how to ensure that your browser informs you about receipt of a new cookie and how to deactivate or delete all cookies received. You may refuse the storage of cookies by selecting the appropriate settings on your browser software, however, please note that in that case you may not be able to use the full functionality of our website.

Google Analytics

Our website uses Google Analytics or Google Universal Analytics, a web analytics service provided by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA (hereafter "Google"). Google Analytics uses cookies that enable us to analyse the use of the website by you. The information generated by the cookie about your use of the website is usually transmitted to a Google server in the USA and stored there. On behalf of the operator of this website, i.e. CreditLinks, Google will use this information to evaluate your use of the website, to generate reports on website activity and to provide other services related to website activity and internet usage to the website operator. This information may also be transferred to third parties if required by law or if third parties are commissioned to process this data. IP addresses are anonymised to avoid assignment to you as a person. Exceptionally personal information is transferred to the US, for which cases Google is subject to the EU-US Privacy Shield, <https://www.privacyshield.gov/EU-US> Framework.

You may prevent the collection of data by Google, generated by the cookie and related to your use of the website as well as the processing of this data by Google by downloading and installing the browser plug-in available under the following link: <http://tools.google.com/dlpage/gaoptout?hl=de>.

In connection with the use of Google Analytics, pseudonymised usage profiles are created. These pseudonymised user profiles will not be merged with personal data about the bearer of the pseudonym without explicit consent, not even with the IP address provided by your browser.

The legal basis for the use of Google Analytics is Art. 6 para. 1 p. 1 lit. f DSGVO (legitimate interest). More detailed information on terms of use and data protection at Google Analytics can be found at <http://www.google.com/analytics/terms/de.html> or at <https://www.google.de/intl/de/policies/>, respectively.

Formspree

Our website uses Formspree, a web service of the website <https://formspree.io> (hereafter "Formspree"). In order to provide you with the functionality of the contact form, we will send your email address, first name and surname to Formspree. There, this data is processed and stored and then forwarded to CreditLinks GmbH by email to info@creditlinks.de. In addition, Formspree collects, among other things, additional information such as your IP address, browser type, domain name, date and time of access to provide the functionality of the contact form.

A detailed overview of the collected data can be found here: <http://docs.formspree.io/files/terms.pdf>. Legal basis for the use of Formspree is Art. 6 para. 1 sentence 1 lit. f DSGVO (legitimate interest). Personal data will be transferred to the US. Processing, distribution and storage of the data is summarised by Formspree in the following document: <http://docs.formspree.io/files/terms.pdf>.

Sentry.io

Our website uses Sentry.io, a web service of Functional Software, Inc. dba Sentry, 1 Baker Street, Suite 5B, San Francisco, CA 94117, USA (hereafter "Sentry").

We use Sentry to enable our developers to correct errors in every phase of the product lifecycle. We will send to Sentry IP address, username and email address of the logged-in user where the error has occurred. Sentry's functionality helps us to identify and to resolve errors in the context of occurrence and enables to decide when to correct an error or to rollback the CreditLinks website.

Legal basis for the use of Sentry is Art. 6 para. 1 sentence 1 lit. f DSGVO (legitimate interest). More detailed information on terms of use and data protection at Sentry can be found at <https://sentry.io/legal/terms/1.0.0/>, <https://sentry.io/legal/privacy/2.0.0/> and <https://sentry.io/legal/dpa/1.0.0/>.

Slack

Our website uses Slack, a web service of Slack Technologies, Inc., 500 Howard Street, San Francisco, CA 94105, USA (hereafter "Slack"). In order to provide you with the functionality of the contact form, we will send your email address, first name and surname to Slack. This data is stored there.

The legal basis for the use of Slack is Art. 6 para. 1 sentence 1 lit. f DSGVO (legitimate interest). Since personal data is being transferred to the US in the present case, Slack is subject to the EU-US Privacy Shield, <https://slack.com/intl/de-de/privacy-shield-notice>.

More detailed information on terms of use and data protection at Slack can be found at <https://slack.com/intl/en-us/privacy-policy#retention> and <https://slack.com/intl/en-us/terms-o-service/api>.

Cookiebot

Our website uses Cookiebot, a web service of Cybot A/S Havnegade 39, 1058 Copenhagen, Denmark (hereinafter "Cookiebot"). If you as the end user, consent to this service, the following information will automatically be logged at Cybot:

- The IP number of the end user in anonymous form (the last three digits are set to '0').
- Date and time of consent.
- User agent of the end user's browser.
- The URL from which the consent was sent.
- An anonymous, random, and encrypted key.
- Consent status of the end user serving as proof of consent.

Key and consent status will also be stored in your browser cookie "CookieConsent" to allow the website to automatically read and follow your consent for all subsequent page requests and future end user sessions for up to 12 months. The key is used as an evidence of consent and for an option to verify if the consent status stored in your browser matches the original consent submitted to Cybot.

More detailed information on data protection at Cookiebot can be found at <https://www.cookiebot.com/privacy-policy/>.

Mailgun:

Our website uses Mailgun, a web service of Mailgun Technologies, Inc., 535 Mission St., San Francisco, CA 94105 (hereafter "Mailgun"). If you register as an end user with CreditLinks, emails created by us will be processed and sent by Mailgun.

Mailgun creates, sends and logs emails on behalf of CreditLinks GmbH to their registered users in order to inform them about news on the platform (no newsletter). By using the website, the IP address, the user agent of the browser, subject and content of the email, date of the email, the first and last name, as well as the email address are transmitted to a Mailgun server in the USA and stored there. On behalf of the operator of the website, i.e. CreditLinks, Mailgun will use this information to contact users in the name of CreditLinks, to inform and to notify about activities of other users. This information may also be transferred to third parties if required by law or if third parties are commissioned to process this data. In case personal information is transferred to the US, Mailgun has subject to the EU-US Privacy Shield, <https://www.privacyshield.gov/EU-US> Framework, <https://www.privacyshield.gov/list>.

Transfer of personal data

Your personal data will only be transferred to third parties by us if, in accordance with Art. 6 para. 1 sentence 1 lit. a DSGVO you have given your explicit consent, the transfer according to Art. 6 para. 1 sentence 1 lit. f DSGVO is required to assert, exercise or defend legal claims and there is no reason to assume that you have a predominantly legitimate interest in not disclosing your data, in case that disclosure pursuant to Art. 6 para. 1 sentence 1 lit. c DSGVO is a legal obligation, and if according to Art. 6 para. 1 sentence 1 lit. b DSGVO it is required to fulfil contractual obligations with you.

We expressly point out that in addition to the service providers mentioned in this data protection policy, we reserve the right to use further service providers as processors.

Transmission to a third country

A transfer of personal data to a third country outside the EU / EEA will only take place if legal requirements to do so are met. Currently, a transfer of personal data to a third country (USA) only occurs in connection with the use of the above-mentioned service providers (as described).

Your rights

You have a right to information and, under certain conditions, to rectification, deletion, limitation of processing or objection to the processing of your personal data and to data portability.

If your personal data is processed based on legitimate interests in accordance with Art. 6 para. 1 sentence 1 lit. f DSGVO, you have the right to file an objection against the processing of your personal data in accordance with Art. 21 DSGVO, provided this is due to your particular situation or the objection is directed against direct marketing. In the latter case, you have a general right to objection, which is implemented by us without specifying any particular situation. Currently, we do not use data provided by you for direct marketing.

If you consented to the processing of your data, you can withdraw your consent at any time. However, the withdrawal of consent does not affect the legality of the processing carried out on the basis of the consent until the withdrawal.

You have the right to complain about the processing of your personal data by us at the data protection supervisory authority.

Please use the information in the contact section to assert your rights.

Contact

We are at your disposal for information and suggestions. Please contact us at info@creditlinks.de or CreditLinks GmbH, Techquartier, Platz der Einheit 2, 60327 Frankfurt am Main.